Getting an Account (Phase II)

Category: Allocations & Accounts

Follow the simple steps below to get your account on HECC systems, after you receive an allocation of computing time and have been assigned a group identification number (GID). If you have not yet requested and received an allocation and GID, please go back to Phase I, Requesting an Allocation.

1.
Complete and Submit a NAS Account Request Form

   - For **NEW** users and Principal Investigators (PIs), go to the online account request form and follow the instructions.
   - For **RETURNING** users and PIs (account renewals), complete and submit a paper-based NAS Account Request Form (submittal information is on the form.)
     - Account Request Form in Acrobat format (PDF - 84KB)
     - Account Request Form in MS Word format (DOCX - 141KB)

2.
Complete NASA's mandatory Annual Information Security Awareness Training

   Once your account is approved, you will receive information on how to complete the required security training online through NASA SATERN

   Note: Returning users must also complete this training, as it is an annual requirement.

   Within one week of completing the security training, you will receive an RSA SecurID fob via the U.S. Postal Service or Federal Express. The fob is required for two-factor authentication login to NAS supercomputers.

3.
Activate Your SecureID Fob

   Once you have received your fob, contact the NAS Control Room at (800) 331-8737, (650) 604-4444, support@nas.nasa.gov to get it activated and obtain instructions on how to log in to the systems. Instructions are also mailed with the fobs and can also be found online; see RSA SecurID Fobs.

   If you need further assistance at any point in the process, please contact the NAS Control Room 24x7x365: (800) 331-8737, (650) 604-4444, support@nas.nasa.gov.

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http://www.nas.nasa.gov/hecc/support/kb/entry/51/?ajax=1